

All DEKK rubber tracks are manufactured to ISO9001 quality standards and are supplied with a full replacement warranty covering manufacturing defects provided the products are used in normal working conditions and in accordance with OEM recommendations.

Coverage

The rubber track full replacement warranty runs from the date of purchase and varies according to the track type:

- **24 month full replacement warranty:** Covers all DEKK excavator rubber tracks
- **12 month full replacement warranty:** Covers DEKK skid steer loader rubber tracks up to 450mm wide
- **12 month full replacement warranty:** Covers all DEKK agricultural machine rubber tracks
- **6 month full replacement warranty:** Covers DEKK dumper rubber tracks 500mm wide and above

NB *Increased warranty periods on DEKK rubber tracks are effective on tracks purchased after 1/06/2012*

Manufacturing defects in rubber tracks that are covered by the warranty include:

- Delamination
- Rubber compound cracking
- Guide/drive lugs loss or separation

Limits & Exclusions

Incorrect fitment of a rubber track, including tensioning may result in the premature failure of the track and will void the warranty. Regular cleaning of the drive system sprocket, idler and rollers as well as the track is highly recommended to obtain maximum track life.

DEKK rubber tracks are not warranted against wear and tear, misuse, worn undercarriage components or incorrect track adjustment, damage caused by natural disasters or by non-recommended working conditions including but not limited to demolition, concrete breaking, rock quarries, scrap yards and high cut environments.

Labour, transportation, removal, reinstallation or downtime costs related to track replacement, are the responsibility of the owner/operator/user and DEKK or a DEKK Authorised Dealer will not offer any compensation to cover these charges.

If a track is replaced due to a manufacturing defect during the track warranty period, the replacement track warranty period will be limited to the remainder of the original track warranty period.

Claims

Visit the DEKK website and follow the DEKK warranty claim process to submit your warranty claim or call 1300 335 528 for more details.

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